

TERMS & CONDITIONS



AMEGA FLEUR
FLORAL DESIGN

AWARD WINNING FLORAL DESIGNER

The following Terms and Conditions are applicable to the services and products provided by Amega Fleur floral design.

BOOKING FEE AND PAYMENT

There is a £150 non-refundable booking fee to secure the date and this is deducted from the final invoice. Payment in full is required at least 30 days before the event unless otherwise agreed in writing. Payment is accepted by cheque, cash or direct payment via internet banking. All cheques are to be made payable to F Wiggins.

CONSULTATIONS

Initial consultations are complimentary, subsequent consultations are charged at an hourly rate of £25 per hour plus travel costs.

DELIVERY CHARGE

Amega Fleur floral design offers one free delivery within Colchester. Otherwise our delivery charges vary according to the mileage and distance of the delivery locations.

CANCELLATIONS

In the event of cancellation, the booking fee will not be refunded. Complete cancellation of the event must be advised in writing. There will be a cancellation fee, depending on the notice given. This charge will be discussed with the client and applied at our discretion.

HIRE CHARGES

Any items rented from Amega Fleur floral design, ie vases, candelabras etc, remain the property of Amega Fleur. Collection of these will be arranged prior to any event. Any broken, damaged or missing items are you, the clients responsibility. There will be a small hire fee for each item. If any of the items hired are lost or damaged, a replacement charge will be payable by the client to Amega Fleur floral design.

NON GUARANTEE

Every possible care is taken with our flowers, however once the flowers are delivered, they become the responsibility of the client. Amega Fleur floral design cannot be held responsible for what happens to the flowers and any subsequent damage that may occur after delivery.

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SUBSTITUTIONS

In the event of supply difficulties or poor quality Amega Fleur floral design reserves the right to substitute a flower or foliage for that of similar shape or colour. In the event of extreme supply difficulties we will contact you to discuss a suitable alternative.

TRANSFERS

Transfer of goods (pedestals, vases etc. supplied by us) between locations will incur a transfer fee. This will be based on the time and distance involved. The minimum fee is £30.

LIABILITY

In the unlikely event of severe medical, natural or other emergencies, it may be necessary to secure an alternative florist. Amega Fleur floral design will make every effort to secure a replacement florist who can supply a similar service at the same cost.

IMPLEMENTATION

The implementation of the contract between Amega Fleur floral design and the client is dependent upon Acts of God, and conditions out of our control. These terms and conditions are subject to change at any time without any prior notice to you.

WEBSITE TERMS & CONDITIONS

By using this site you are agreeing to be bound by the terms and conditions of the Amega Fleur floral design website. No changes, modifications or alterations may be made to materials from this site without written consent from Amega Fleur floral design. If information from this site is used for educational purposes then an acknowledgment of Amega Fleur floral design as the owner must accompany the material. Materials from this site cannot be re published or distributed in any format without written permission from Amega Fleur floral design.

PRIVACY POLICY

This privacy statement discloses the privacy practices for www.amegafleur.co.uk - the Amega Fleur floral design website. It applies solely to this website. You will not receive unsolicited paper or electronic mail as a result of using an electronic form unless we have explicitly requested and received your permission. Where personal data is requested through forms, such data is only used for the purpose stated on the form and will not be given or sold to any third parties. Amega Fleur floral design complies with the requirements of the Data Protection Act 1998.

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